Dear Guest

Welcome to The Cove Rotana Resort, Ras Al Khaimah.

Please find inside the most important information for your stay and your package.

Should you need any further assistance or if you require a buggy, please dial 0.

We wish you a pleasant stay with us.



Resort - Ras Al Khaimah



Follow us @thecoverotanaresort











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Your package

All-Inclusive Package

- Breakfast, lunch & dinner in the All-day dining restaurant Cinnamon.
- All inclusive beverages will be served in glass from 11:00 Hrs to 23:00 Hrs in our outlets (Cinnamon, Breakers Bar, Sunset Bar, Laguna Bar & Breeze Bar).
- Outlets not included in All Inclusive package are: Minibar, Room Service, & Basilico, as well as food from Laguna, Sunset, Breaker and Breeze Bars
- All Inclusive package starts at 15:00hrs on the check-in day & ends on the day of departure at 12:00 noon
- Any all-inclusive beverage consumption will be billed with "zero" amount which we kindly ask you to sign for internal control purposes.
- Due to hygienic and health measures, food from outside is prohibited inside the Resort premises. Food & beverage items are for consumption in the restaurants/bars only, and cannot be taken outside.
- We would like to inform you that any consumption aside from your all-inclusive Package entitlement will be considered as extra charge.
- Extra charges can be closed to your room bill and settled on the departure day, when keeping a deposit on your room at the Front Desk; or can be settled directly by cash/credit card upon consumption

Non-alcoholic beverages

Chilled juices:

Mango, Orange, Apple, Pineapple, Grapefruit & Cranberry

Hot beverages:

English breakfast tea, Earl grey tea, Green tea, Chamomile tea, Filtered Coffee, Espresso & Cappuccino

Soft drinks:

Pepsi, Diet Pepsi, 7up, Diet 7up, Mirinda, Soda Water (sparkling water), Tonic Water & Ginger Ale

Alcoholic Beverages

House wine:

Hardys Stanley Claret Red Wine & Hardys Stanley Chablis White Wine

Beers:

Beck's 50cl & Carlsberg 50cl

Straight Spirits:

Gin, Tequila, Whisky, Vodka, Rum, & Brandy

Long drinks:

Combination of above listed spirits with any listed soft drinks or juices

Cocktails:

Gimlet, Vodka Cranberry, Tequila Sunrise, Piña Colada, Whisky Sour, Brandy Creamer, Long Island Iced Tea, Cuba Libre, Screwdriver & Tom Collins

Restaurant & Bars

Cinnamon Restaurant

Breakfast from 7:00 to 11:00

Lunch from 12:30 to 15:00

Dinner from 18:30 to 22:30

Basilico Restaurant (Chargeable)

Lunch on Thursday, Friday & Saturday only 12:00 to 15:00

Friday Tapas Brunch from 12:00 to 16:00

Dinner from 18:00 to 22:30

Breakers Beach Bar

Beverage Services from 10:00 to 19:00

Food Service from 12:00 to 19:00 (Chargeable)

Shisha Services from 15:00 to 19:00(Chargeable)

Sunset Pool Bar

Beverage Service from 10:00 to 23:00

Food Service from 12:00 to 19:00 (Chargeable)

Shisha Services from 15:00 to 19:00 (Chargeable)

Laguna Bay Pool Bar

Beverage Services from 10:00 to 19:00

Food Service from 12:00 to 19:00 (Chargeable)

Breeze Bar

Beverage Service from 09:00 to 02:00

Food Service from 16:00 to 01:00 (Chargeable)

Shisha Services from 15:00 to 02:00(Chargeable)

Room Service

24 Hours (Chargeable)

Cinnamon Dress Code



Swimwear is not allowed. Smart casual wear is only allowed.

Recreational Facilities

Bodylines Health Club

Daily from 06:00 to 22:00

Massage

Daily from 09:00 to 22:00

(Chargeable - Reservation required)

Gym

Daily from 06:00 to 22:00

Flippers Kid's Club

Daily from 10:00 to 20:00

Beach

From 07:00 to sunset

Sunset Pool

From 07:00hrs to sunset

Laguna Pool

From 07:00hrs to sunset

Check-in & out

Check-in time: 15:00hrs

Check-out time: 12:00hrs

Late check-out: Chargeable (subject to

availability)

Shuttle Service

Dubai Mall - Every day

Departure from Cove: 11:00

Departure from Dubai Mall: 19:30

Cost: 150 AED (+5% VAT) per person, 2 ways.

Reservations is required for both malls – Kindly contact Front Desk or Guest Services office.

For internal transportation via buggy or vehicle, kindly dial "0". It may take 15–20mins.