



An Overview of What's Included in our All-inclusive concept.

SPORTS AND ACTIVITIES

Complimentary access to the sport complex,
Tennis court, gymnasium, volleyball, and indoor Games such as table tennis, billiards and snooker
DOLPHINFIT - back fit, aqua gym, stretching, Bums-legs-tums (several times a week)

FUN & EXTRAS

Complimentary internet access in all rooms, Public areas and business center
"DolphinKidz" Club with age-appropriate Indoor and outdoor activities for the youngest guests
Daily complimentary access to our hospitality lounge
Shower facilities for early arrivals and late departures
DVD movies can be provided from the hotel archive
Complimentary cleaning of sun glasses at the Quiet Pool

GASTRONOMY

"FLIPPERS BAR" – local brands of alcohol, local beer, alcoholic and nonalcoholic cocktails, fresh juices, soft drinks (10:00Hrs – 00:00Hrs)

"SNACKS & NIBBLES" – unlimited soft drinks, tea, coffee and

- Morning snacks (10:00 to 11:00 hours)
- A la carte lunch menu (11:00 – 19:00 Hours)
- Afternoon tea, coffee and cake (16:00 – 17:00 hours)

"AQUA BAR & LOUNGE" – local brands of alcohol, local beer, alcoholic and nonalcoholic cocktails, fresh juices, soft drinks (10:00Hrs – 00:00Hrs)

"THE COVE" - local brands of alcohol, local beer, alcoholic and nonalcoholic cocktails, fresh juices, soft drinks and

- Morning snacks (10:00 to 11:00 hours)
- A la carte lunch menu (11:00 – 18:00 hours)
- Afternoon tea, coffee and cake (16:00 – 17:00 hours)

"SANDS" (Main restaurant)

- 04:30 – 07:00 hour's continental breakfast
- 07:00 – 10:00 hours full American breakfast buffet, live cooking station
- 12:30 – 15:00 hour's lunch, hot and cold buffet and live cooking station
- 19:00 – 22:00 hour's dinner buffet live cooking station, special evenings: themed buffets (three times a week)

"HIGH TIDE" & "KARAOKE LOUNGE" -

Alcoholic and non-alcoholic cocktails, local beer, fresh juices, soft drinks during opening hours

ENTERTAINMENT PROGRAM

Daytime animation program for adults (daily)
Evening animation entertainment, folkloric dances and shows (several times a week)
Live music (several times a week)
Karaoke (twice a week)
Kids' Activities program at the "DolphinKidz" Club (daily)
Free entry to the discotheque (open three nights a week)

WRIST BAND

Used to identify you and your chosen meal plan, these will be provided on arrival and removed during departure.

ACTIVITIES

Canoeing, archery, badminton, fitness center, table tennis, darts, Boccia, water aerobics, beach volleyball are available complimentary.
Spa treatments, renting of bicycles and flood lights for the badminton and tennis courts are chargeable.

NOT INCLUDED IN THE "ALL INCLUSIVE" PACKAGE

Please note that any a la carte food, room service, mini bar, cocktail promotions, laundry and IDD telephone calls are not included in this package. If such items (imported liquor, wines, champagne, seafood Market, champagne breakfast, fine dining, room service etc.) are consumed, it will be billed on the normal rate to your respective room.

ALL INCLUSIVE BEVERAGES

All beverages for All-Inclusive customers will be served by the glass.

Spirits: local spirits (vodka, brandy, rum, arrack and gin)

Beer: local beer

Soft drinks: carbonated beverages and ginger beer

Drinking water: provided from the water dispenser

Juices & cordials: passion fruit, orange, pineapple, lime, mango, and mixed fruits | fresh juices as per AI beverage card, remaining against extra charge

Cocktails: variety of cocktails made from local spirits

POYA DAY

Once a month the full-moon day is declared a sacred holiday in Sri Lanka, based on the Buddhist calendar. The sale of alcoholic beverages is prohibited under the law of the country. Therefore we kindly seek your cooperation with regard to matter.

IMPORTANT

- The All Inclusive package is available from the time guests arrive at the hotel until they depart, regardless of the check-in / check-out times.
- In the restaurants and bars all drinks are served only by the glass.
- All food and drinks are for personal consumption only and must be ordered one at a time.
- Your drinks cannot be shared with a person not on the All Inclusive package. Should you offer any food and drinks to a visitor/outside person it will then be charged to your account as per the hotel prices.
- Minibar in the room is replenished once every day from 10:00 to 16:00 hours, if there is DND card on the door, service will be not completed.
- We kindly ask you to vacate your room on the day of departure by 12:00 hours. For a late check-out request, please contact the Reception one day prior to departure to check availability of the room. Late check-outs are subject to room availability and at an extra charge.
- Guests residing at the hotel are requested to inform the Reception when expecting visitors so that prior arrangements are made with the staff at the gate.
- Alcoholic beverages will not be served to any guest under 18 years of age.
- The hotel cannot be held responsible or liable for printed material and information produced by third parties.
- Entertainment schedules, hours of operations and venues are subject to change due to weather and other operational limitations.
- Monetary compensation or other value additions will not be offered for unconsumed items or unutilized activities
- The hotel reserves the right to close any restaurant for / or during special events.
- The spa treatment does not form part of the all-inclusive package.
- Guests with confirmed reservations at the a la carte restaurants are encouraged to arrive at least ten minutes prior. Any changes or cancellations to restaurant reservations are to be informed to the Guest Relations team, preferably before 13:00 hours. Re-booking is subject to restaurant availability only.

Club Hotel Dolphin

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